

October 20, 2022

BC Services Card login to MyEd BC

Dear Parent/Guardians of Lord Tweedsmuir Students,

Good morning, this week MYED BC has implemented a change to the way parents and students (**Secondary students school only**) can login.

You may have noticed on the login screen, that there is now the option to login with your **BC Services Card**. (Please note, staff members are not able to use this type of login at this time)

Here are some points of note:

- The BC Services Card login can only be connected to **one active student OR one active parent** MyEducation BC Login ID at a time – **staff, staff / parent hybrid accounts, or multiple accounts cannot be connected**
- **Once** a parent or student chooses the BC Services Card app to log in to MyEducation BC – **the current MyEducation BC Login ID and password will no longer function. (They will have to use one or the other)**
- **Any technical support issues** with the **BC Services Card app** or logging in with the **BC Services Card service itself**, must be dealt with by having the parent directly contact the **BC Services Card Tier 1 Help Desk at 1-888-356-2741**. *Support at the District level for this type of login is not supported.*
- If a parent wants the connection to BC Services Card login **removed**, this can be done by our District staff at the Welcome Centre (registrations@sd40.bc.ca) thus re-enabling the regular MyEducation BC Login ID and password.

A FAQ sheet on how to set up your BC Services Card app, and parent login instructions have been attached for your convenience,

Thank you

[BC Services Card Login Guide for Parents.pdf](#)

[Connect your BC Services App.pdf](#)

[FAQs for BC Services Card Login.pdf](#)